

The Town needs your help!

Extraneous Flow is stormwater that enters into the Town of Fort Erie's sanitary sewer system. The Town of Fort Erie is committed to identifying and eliminating extraneous flow. The Town's *Extraneous Flow Program* was created to address the unnecessary costs that all our customers pay to treat stormwater in the sanitary sewer system.

The Infrastructure Services Utilities Division will be sending letters to all customers in the coming months to arrange for in-home inspections. We will be inspecting your plumbing arrangement as well as completing a video inspection of all private side sanitary sewer laterals. Town staff will be working cooperatively with homeowners to address any extraneous flow issues on their property. **When you receive your letter, please schedule your appointment for your free in-home inspection.**

Up to date information is available on flooding prevention and illegal connections at or on your property. Financial assistance may be available for homeowners who qualify for subsidy under this new program.

Call us to find out more!

Infrastructure Services



Find out more:

- On our website at www.forterrie.on.ca
- Call us at 905-871-1600 (Ext. 281 or 207) for more information
- Request a pamphlet with information about the Town's **Extraneous Flow Program**

Did you know?:

A 200mm (8 inch) main line sanitary sewer provides adequate capacity for 450 homes. Only 12 illegal sump pump connections to this pipe will cause system surcharge during wet weather events resulting in potential basement flooding. Do your part, call us if you think you have an illegal connection.